From Coverage to Care



Partner Webinar

August 7, 2018, 2pm ET

Centers for Medicare & Medicaid Services
Office of Minority Health

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Agenda

- Welcome & Logistics
- From Coverage to Care
 - (C2C) Overview
 - Step 1, Put Your Health First: Prevention
 - How to Get Involved
- HealthFinder
 - Overview
 - Prevention Resources
 - How to Get Involved
- Centers for Disease Control and Prevention
 - Prevention Resources
 - How to Get Involved
- Questions & Answers



Speakers



Ashley Peddicord-Austin, MPH
Health Insurance Specialist
CMS Office of Minority Health



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Health Communication and
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Office of Disease Prevention and
Health Promotion (ODPHP)
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Monique LaRocque, MPH

Moderator [C]

CMS Office of Minority Health



James Kucik, PhD, MPH
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Office of the Associate Director
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C2C Overview

Offices of Minority Health Within HHS















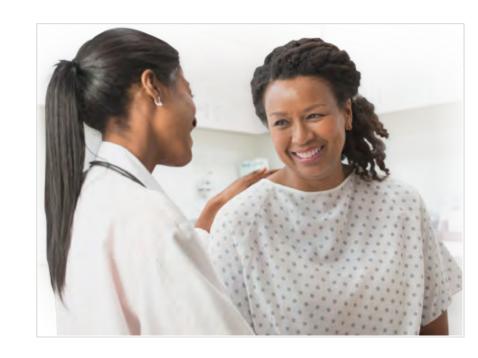




From Coverage to Care (C2C)

What is C2C?

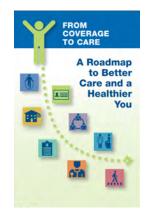
C2C aims to help individuals understand their health coverage and connect to primary care and the preventive services that are right for them, so they can live a long and healthy life.





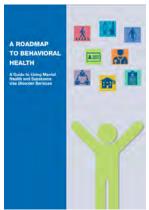
C2C Resources

- Roadmap to Better Care and a Healthier You
- 5 Ways to Make the Most of Your Health Coverage
- Roadmap to Behavioral Health
- Manage Your Health Care Costs
- Enrollment Toolkit
- Prevention Resources
- Partner Toolkit and Community Presentation











C2C Webpage go.cms.gov/c2c

En Español

CMS Equity Plan for Medicare

From Coverage to Care

C2C Consumer Resources

> Prevention Resources

5 Ways to Make the Most of Your Coverage

Roadmap to Better Care

C2C Partner Resources

Get Involved

Connected Care: The Chronic Care Management Resource

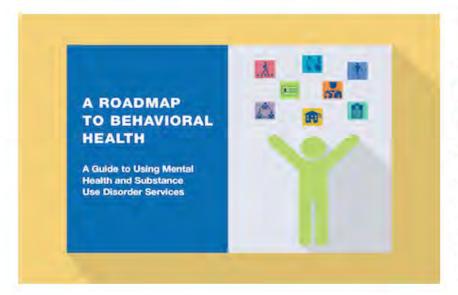
Rural Health

Advancing Health Equity R & D

Health Observances

Webinars & Events

From Coverage to Care



Spotlight

A Roadmap to Behavioral Health

This new resource focuses on behavioral health as a companion guide to the Roadmap to Better Care and a Healthier You to offer important information about mental health and substance use disorder services, finding a behavioral health provider, defining behavioral health terms, receiving services, and following up on care.

Download the Roadmap to Behavioral Health

From Coverage to Care (C2C) is an initiative, developed by the Centers for Medicare & Medicaid Services, to help you understand your health coverage and connect to primary care and the preventive services that are right for you, so you can live a long and healthy life. We understand health insurance can be a bit overwhelming and confusing at first, however there are many ways you can make the most of it.

5 Ways to Make the Most of Your Health Coverage



- A quick reference material to start the journey from coverage to care
- Available in Arabic, Chinese, English, Haitian Creole, Korean, Russian, Spanish, and Vietnamese



How to Maximize Your Health Coverage

Animated Video "How to Maximize Your Health Coverage"

All videos available in English and Spanish.



Shorter Series:

- Confirm Your Coverage
- Know Where to Go for Answers
- Find a Provider
- Make an Appointment
- Fill Your Prescriptions



Roadmap to Better Care and a Healthier You

- Explains what health coverage is and how to use it to get primary care and preventive services
- Roadmap Poster
- Consumer Tools:
 - Insurance card
 - Primary Care vs. Emergency Care
 - Explanation of Benefits
- Pull-out step booklets
- Available in 8 languages
- Tribal version
- Customizable version





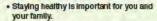
From Coverage to Care Roadmap

Your ROADMAP to health



Start here

Put your health first



- · Maintain a healthy lifestyle at home, at work, and in the community.
- · Get your recommended health screenings and manage chronic conditions.
- · Keep all of your health information In one place.





Find a provider

- Ask people you trust and/or do research on the Internet.
- . Check your plan's list of providers.
- If you're assigned a. provider, contact your plan If you want to change.
- · If you're enrolled in Medicald or CHIP, contact your state Medicald or CHIP program for help.

Make an appointment

- . Mention if you're a new patient or have been there before.
- Give the name of your insurance plan and ask if they take your insurance.
- . Tell them the name of the provider you want to see and why you want an appointment.
- . Ask for days or times that work for you.





Be prepared for your visit

- Have your insurance card with you.
- · Know your family health history and make a list of any medicines you take.
- Bring a list of questions and things to discuss, and take notes during your visit.
- · Bring someone with you to help if you











Decide if the provider is right for you

- . Did you feel comfortable with the provider you saw?
- Were you able to communicate with and understand your provider?
- . Did you feel like you and your provider could make good decisions together?
- Remember: It is okay to change to a different provider!





Next steps after your appointment

- . Follow your provider's instructions.
- Fill any prescriptions you were given, and take them. as directed.
- . Schedule a follow-up visit if you need one.
- · Review your explanation of benefits and pay your medical bills.
- . Contact your provider, health plan, or the state Medicald or CHIP agency with any questions.



Understand your

health coverage

. Check with your insurance plan or

see what services are covered. . Be familiar with your costs (premiums, copayments, deductibles, co-insurance). . Know the difference between

In-network and out-of-network.

state Medicald or CHIP program to

Know where to go for care

- . Use the emergency department for a lifethreatening situation.
- . Primary care is preferred when it's not an emergency.
- . Know the difference between primary care and emergency care.

CMS Product No. 11814 June 2014

Visit marketplace.cms.gov/c2c for more information.

Step 1, Put Your Health First: Prevention

Step 1: Put Your Health First

 Staying healthy is important for you and your family.



- Maintain a healthy lifestyle.
- Get recommended health screenings & manage chronic conditions. Many screenings are available with <u>no</u> cost sharing.
- Keep all of your health information in one place.

STEP 1 2 3 4 5 6 7 8

Put Your Health First: Physical Activity

- Regular physical activity increases your chances of living a longer, healthier life.
- It's not all or nothing! Even 10 minutes of activity is better than nothing!

Resources:

- Be Active Your Way http://www.health.gov/paguidelines/guidelines
- Physical Activity Basics
 http://www.cdc.gov/physicalactivity/basics/index.htm

Put Your Health First: Healthy Eating

- A healthy diet can help protect you from heart disease, type 2 diabetes, and some types of cancer.
- Make small changes to your eating habits to make a big difference for your health.

Resources:

 My Plate <u>www.choosemyplate.gov</u>





Put Your Health First: Relaxation

- Preventing and managing stress can help lower your risk for health problems like heart disease, high blood pressure, and depression.
- Being prepared and in control of your situation will help you feel less stressed.

Resources:

- www.healthfinder.gov
- www.mentalhealth.gov

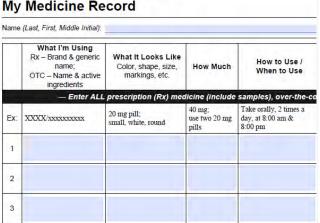


Put Your Health First: Take an Active Role in Your Health

- Being active in your health can lead to better care and better health for you and your family.
- Keep track of health information.
- Ask questions.

Resources:

- Online Tracker https://supertracker.usda.gov/
- My Family Health Portrait https://familyhistory.hhs.gov
- My Medicine Record <u>http://www.fda.gov/Drugs/ResourcesForYou/ucm079489.htm</u>



Be an Active Member of Your Health Care Team



Put Your Health First

Make time for physical activity, healthy eating, relaxation, and sleep.



EXERCISE

Even 10 minutes a day can help increase your chances of living longer and healthier.



Prevent and manage stress to lower

your risk of serious health problems like high blood pressure or depression.



Make small changes to your daily routine to help you get the sleep

A healthy diet can help protect

you against heart disease and certain cancers.

go.usa.gov/3wcyf

Get the preventive services that are right for you. -







Mental and emotional health are important. Find behavioral nealth treatment and prevention

findtreatment.samhsa.gov/

cdc.gov/prevention/



Take an active role in your health care.



Ask your provider questions.

hrq.gov/patients-consumers/

Talk to your family and friends about staying healthy - it may be difficult but it's important!

Keep track of your health information.



Keep a list of your family's health history. Take it with you when you see your provider.

Keep a list of your medicines and show your provider. Use the FDA's My Medicine Record.

fda.gov/Drugs/ResourcesForYou/

go.usa.gov/3tfRW



For more resources and information on free preventive services, visit

Infographic/Poster

- 1. Make time for physical activity, healthy eating, relaxation, and sleep.
- 2. Get the preventive services that are right for you.
- 3. Take an active role in your health care.
- 4. Keep track of your health information.



Preventive Services

 Most health plans must cover a set of preventive services at no cost to you.



 This includes vaccinations and immunizations, like the flu shot.

 Also includes wellness visits, blood pressure screenings, and depression screenings.



ADULTS

Put Your Health First

Get the preventive services that are right for you!

Take advantage of these and other services available at no cost to adults under most health coverage, thanks to the Affordable Care Act.

Blood pressure and cholesterol screenings

Alcohol misuse and tobacco use counseling

Type 2 Diabetes Screening

Aspirin use for some adults

Colorectal cancer screening for adults over 50

Depression screening

COST TIP

Most preventive services are covered at no cost. However, if you receive additional services, you may be billed. Ask your provider's office or plan to explain any charges. Diet counseling and obesity screening

Hepatitis B and C screening

HIV screening and STD prevention counseling

Lung Cancer screening for some adults

Immunization Vaccines:

- Hepatitis A and B
- Herpes Zoster
- Human Papillomavirus (HPV)
- Influenza (Flu Shot)
- Measles, Mumps, Rubella
- Meningococcal
- Pneumococcal
- Tetanus, Diphtheria, Pertussis
- Varicella (Chicken Pox)



Free Preventive Services Flyers









Free Preventive Services Flyers









Fillable Hand Cards





Contact Card

Today,	, I received a preventive health screening!
had a screening	for:
My result was: _	
The result mean	s:
Need to follow-u	p for the results.
Need to make ar	appointment about the results.
My next screening	ng will be:

Screening or Test Result Card



Appointment Reminder Card

How to Get Involved

Using C2C Resources

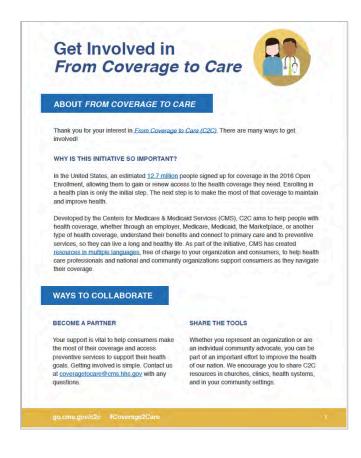
- Start the Conversation. Use the Roadmap as a tool to help people understand their new coverage and understand the importance of getting the right preventive services.
- Help Consumers Understand. The Roadmap has a lot of information for consumers. You can help them use it as a resource to refer back to as they journey to better health and well-being.
- Personalize It. You know your community. Consider adding local resources and information.



How to Get Involved

There are many ways to get involved!

- Order and share C2C resources, free of charge to you and your organization.
- Use the C2C Community Presentation.
- Plan an event in your community.
- Send us stories.





How to Get Involved

Plan an event in your community

- Work with local hospitals, clinics, health centers and community centers.
- Host an Awards Breakfast to recognize patients.
- Help coordinate education classes at your local clinic, adult education institution, civic club, or fitness center.
- Engage your local church or place of worship.
- Host an educational Web conference.
- Host a workshop.
- Hold a "Meet Your Provider" open house.



HealthFinder



healthfinder.gov & Prevention Resources

Courtney Schrock, MPH











Office of Disease Prevention & Health Promotion (ODPHP)



ODPHP guides the Nation toward better health through disease prevention policies and programs.

- We work on programs that set national goals and objectives for preventing disease and improving the health of all Americans; including Healthy People
- We provide guidance on nutrition and physical activity for Americans based on the latest scientific evidence; including the Dietary & Physical Activity Guidelines for Americans











healthfinder.gov



- Designed using health literacy principles
- Clearly organized, easy to navigate, and has easy-to-read resources
- Evidence-based prevention focus
- Translates federal prevention guidance into actionable health information for consumers









Health Topics A to Z



- Features over 100 topics and tools on prevention & wellness.
- Prevention information is vetted by HHS SMEs
- What you need to know, why it's important & how to take action

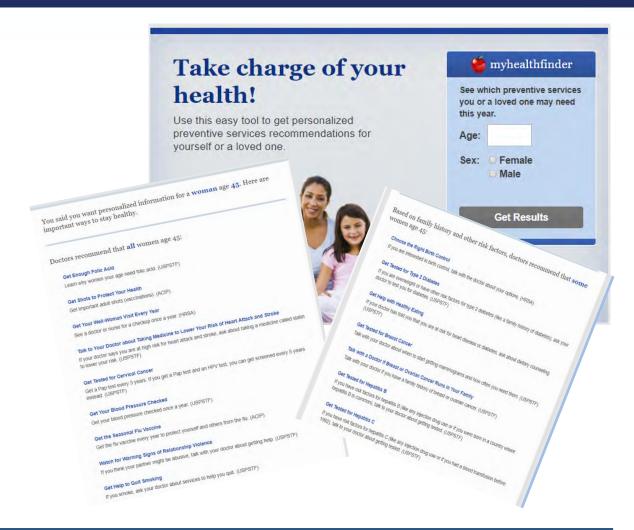








- Find personalized prevention info based on:
 - Age
 - Sex
 - Pregnancy Status

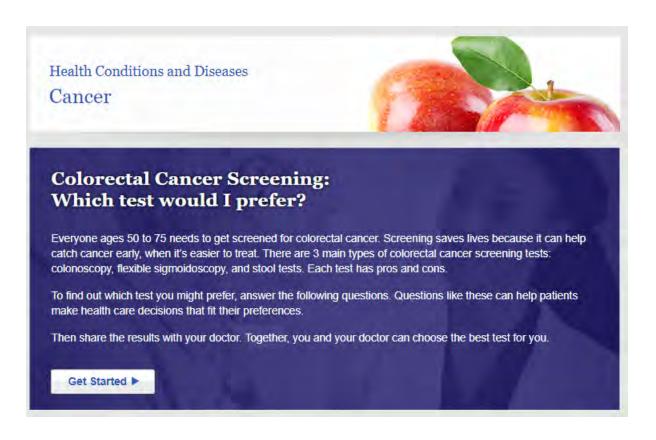








Colorectal Cancer Screening Tool



- Colorectal cancer screening saves lives
- By answering the following questions patients can make health care decisions that fit their preferences
- Then together with their doctor patients can choose the best screening test for them



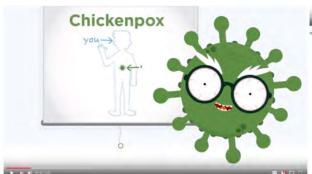


"Your Best Shot" Video Series





https://www.youtube.com/watch ?v=SVX9kBOI3Pg&feature=yout u.be



https://www.youtube.com/watc h?v=AC58by5_iqo&feature=yo utu.be NVPO and ODPHP collaborated to develop the "Your Best Shot" video series, which highlights the importance of vaccines across the lifespan.

 Each video focuses on a particular disease whooping cough, shingles, or pneumococcal disease — and helps people understand why they need to get vaccinated.

https://www.youtube.com/watch?v=l-HhmH8gC9k&feature=youtu.be

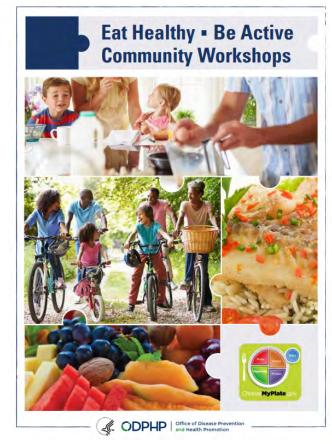






Eat Healthy Be Active Community Workshops

- ❖ To order free copies of the Eat Healthy, Be Active Community Workshops in English, please go to https://epublication.fda.gov/epub/ and click these filters: Nutrition > Health educators > Orderable Hardcopies > Apply, and scroll down to Eat Healthy, Be Active Community Workshops
- Print copies will be available in Spanish in limited quantities as soon as possible
- If you have any questions or concerns please email Holly.McPeak@hhs.gov



For the online version go to:

https://health.gov/dietaryguidelines/2015/workshops/





Centers for Disease Control and Prevention



Evidence-Based Tools and Interventions: Improving Health and Reducing Cost in Clinical and Community Settings

Jim Kucik, PhD, MPH

Deputy Director, Policy Research, Analysis, and Development Office Office of the Associate Director for Policy Centers for Disease Control and Prevention

From Care to Coverage webinar August 7, 2018

CDC's Office of the Associate Director for Policy

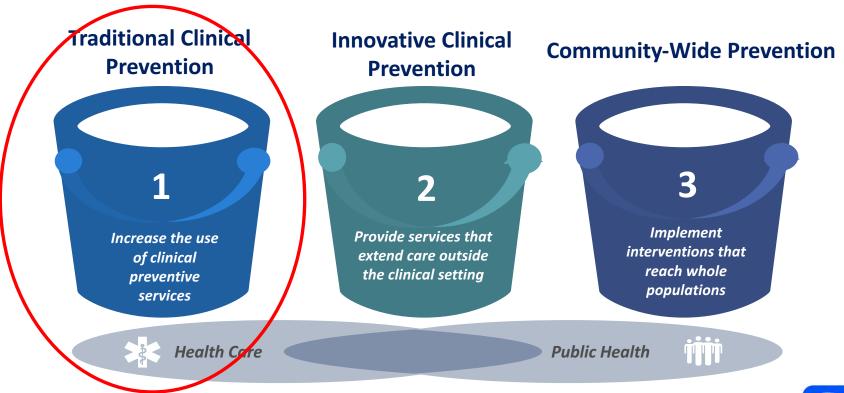
OADP's Mission: Identify and advance opportunities to use policy, leverage health system transformation, and engage other sectors to improve the public's health.

OADP's Priorities:

- Identify high-value prevention and public health policies and interventions
- Increase the understanding and use of credible evidence of prevention's impact by policy makers, health care, and public health
- Catalyze collaboration among public health, health care, and other sectors



The 3 Buckets of Prevention





Increasing Preventive Health Care through the CDC Prevention Checklist





Clinical Preventive Services and the Affordable Care Act

Sets of recommended services are covered with no cost-sharing by certain plans:

- All services recommended "A" or "B" by the United States Preventive
 Services Task Force
- All immunizations recommended by the Advisory Committee on Immunization Practices
- All recommendations for women and children recognized by HRSA
 - Bright Futures services recommended the American Academy of Pediatrics (AAP)
 - IOM report: Clinical Preventive Services for Women
 - Recommended Uniform Screening Panel of the Discretionary Advisory Committee on Heritable Disorder in Newborns and Children



CDC Prevention Checklist



www.cdc.gov/prevention



CDC Prevention Checklist





CDC Prevention Checklist - Patient

Doctors' recommendations for all men age 29:



Get your blood pressure checked at least once every 1-2 years. Ask your doctor how often you need to get checked. (USPSTF)

More information from CDC

■ Get Tested for HIV ☑ ☑

Get tested for HIV at least once. You may need to get tested more often depending on your risk. (USPSTF)

More information from CDC

HIV Testing: Questions for the doctor ☑

■ Get a Seasonal Flu Vaccine ☑

Get a flu vaccine every year to protect yourself and others from the flu. (ACIP)

More information from CDC

■ Get Important Vaccines ☑

Get important adult vaccines (vaccinations). (ACIP)

More information from CDC

CDC: What vaccines do you need?

■ Watch Your Weight ☑

Ask your doctor if you are at a healthy weight. (USPSTF)

More information from CDC



CDC Prevention Checklist - Patient

Based on family history and other risk factors, poctors' recommendations for some men age 29:

■ Talk with a Doctor about Your Alcohol Use ☑ ☑

If you are concerned about your drinking, ask your doctor about screening and counseling. (USPSTF)

More information from CDC

■ Get Your Cholesterol Checked ☑

If you or someone in your family ever had heart disease, or if you have other risk factors for heart disease (like smoking, diabetes, high blood pressure, or obesity), get your cholesterol checked once every 5 years. (USPSTF)

More information from CDC

■ Talk with Your Doctor about Depression ☑ ☑

Talk with your doctor about how you are feeling if you have been sad, down, or hopeless. (USPSTF)

More information from CDC

■ Take Steps to Prevent Type 2 Diabetes ☑

If you have high blood pressure, ask your doctor if you need to be screened for type 2 diabetes. (USPSTF)

More information from CDC

Take Steps to Prevent Type 2 Diabetes ☑

■ Get Help with Healthy Eating ☑ ☑

If your doctor has told you that you are at risk for heart disease or diabetes, ask about dietary counseling. (USPSTF)

More information from CDC

Losing Weight: Questions for the doctor &



CDC Prevention Checklist





CDC Prevention Checklist - Provider

Clinical guidelines recommend these services for all men age 40:

Immunizations (ACIP)

- Influenza (1 dose annually)
- TD/Tdap (Substitute 1-time dose of Tdap for Td booster, then boost with TD every 10 years)
- Varicella (up to 2 doses)
- MMR (1 or 2 doses)
- · PPSV (if risk factor is present)
- · PCV (if risk factor is present)
- Meningococcal (if risk factor is present)
- · Hepatitis A (if risk factor is present)
- Hepatitis B (if risk factor is present)
- Recommendations are for all persons who lack documentation of vaccination or have no evidence of previous infection, and for whom the vaccines are not contraindicated.
- · Please see the immunization schedule for footnotes and important information for each vaccine.



ACIP Vaccination Schedule 📆

CDC Resource: Personalized Vaccine Scheduler

See Billing Information for details

Blood Pressure in Adults (Hypertension): Screening

Screening for high blood pressure in adults aged 18 and older. (USPSTF)

Summary clinical recommendation info

I Full clinical recommendation info ☑

Consumer information from CDC



CDC Prevention Checklist – Billing Codes

Cholesterol Screening

Procedure codes: 36415, 36416, 80061, 82465, 83718, 83719, 83721, 84478 ICD-9: V70.0 or V77.91, Hypertension Diagnosis Codes, Diabetes Diagnosis Codes ICD-10: Z00.00, Z13.220, Hypertension Diagnosis Codes, Diabetes Diagnosis Codes

Colorectal Cancer Screening

Procedure codes: 44388, 44389, 44392-44394, 45300-45320, 45330-45335, 45338-45340, 45378-45386, 74263, 82270, 82274, 88304, 88305,

G0104-G0107, G0120-G0122, G0328, G0394, S0601, S3890

ICD-9: V16.0, V18.51, V18.59, V70.0, V72.62, V76.41, V76.50, V76.51

ICD-10: Z00.00, Z12.10, Z12.11, Z12.12, Z80.0, Z83.71, Z83.79

Depression

Procedure codes: 99420, G0444

ICD-9: V79.0 ICD-10: Z13.89

Diabetes Screening

Procedure codes: 36415, 36416, 82947, 82948, 82950-82952, 83036

ICD-9: V70.0 or V77.1 AND Hypertension Diagnosis Codes ICD-10: Z00.00, Z13.1 AND Hypertension Diagnosis Codes

Genetic Counseling and Evaluation for BRCA Testing

Procedure codes: 96040, 99201-99205, 99211-99215, 99385-99387, 99395-99397, S0265

ICD-9: V10.3, V10.43, V16.3, V16.41

ICD-10: Z80.3, Z80.41, Z85.3, Z85.43, Z15.01, Z15.02

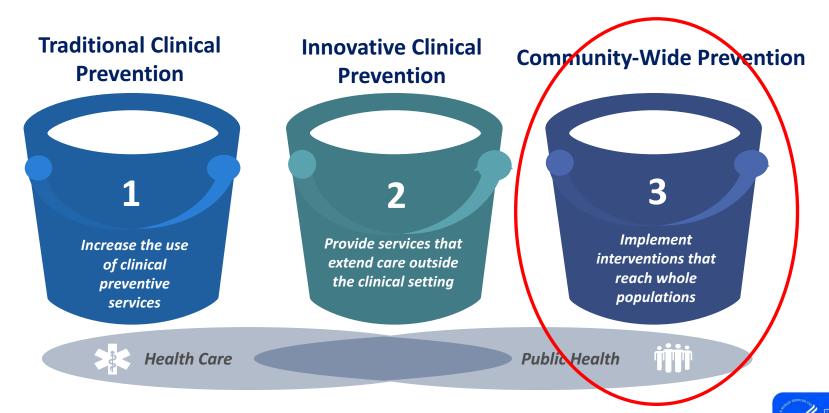
Gonorrhea Screening



Billing Codes



The 3 Buckets of Prevention



Community-Wide Health Improvement Initiatives



www.cdc.gov/chinav



CHI Navigator – Purpose

Support hospitals, health systems, public health, and other community organizations and stakeholders interested in improving the health of **their communities**





CHI Navigator Overview

- Toolbox to enable collaborative community health improvement (CHI) work:
 - Infographic-storyline that sets the stage for collaborative work
 - Brief case examples from health system partnerships with external partners
 - Focused set of tools to support effective collaborations
 - Database of evidence-based interventions to support movement to action





4 Considerations to Improve Health & Well-Being *for All*



Focus on Areas of Greatest Need

Your zip code can be more important than your genetic code. Profound health disparities exist depending on where you live.



NONPROFITS PEOPLE COMMUNITY DEVELOPERS HEALTH INSURANCE PUBLIC HEALTH PROVIDERS COLLECTIVE VISION HEALTH CARE PROVIDERS GOVERNMENT

PHILANTHROPISTS

& INVESTORS

ном

Use a Balanced Portfolio of Interventions for Greatest Impact

- Action in one area may produce positive outcomes in another.
- Start by using interventions that work across all four action areas.
- Over time, increase investment in socioeconomic factors for the greatest impact on health and well-being for all.









FAITH-BASED

ORGANIZATIONS

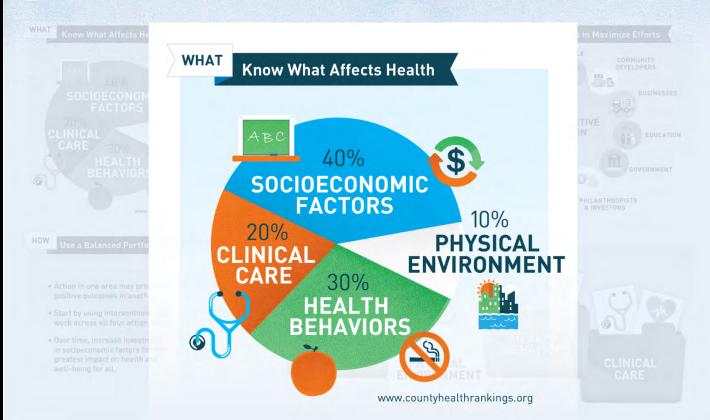








4 Considerations to Improve Health & Well-Being *for All*











4 Considerations to Improve Health & Well-Being *for All*



WHERE Focus on Areas of Greatest Need

Your zip code can be more important than your genetic code. Profound health disparities exist depending on where you live.













4 Considerations to Improve Health & Well-Being *for All*









INVEST IN YOUR COMMUNITY 4 Considerations to Improve Health & Well-Being for All





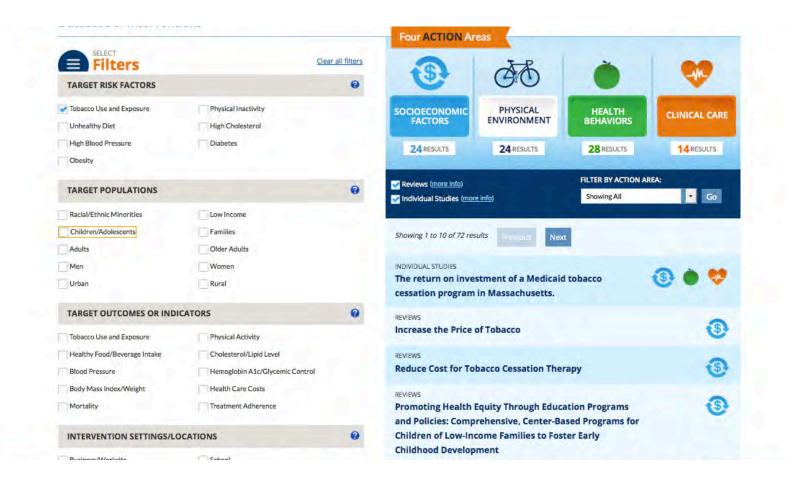




Selecting Actions to Implement: Database of Interventions

- Search engine of proven interventions can help move partnerships from planning to implementation and action, and in the end, to improved community health and well-being
- Drawn from source databases that met defined criteria for level of evidence and accessibility
- Search for interventions addressing specified risk factors associated with leading causes of illness and death in the U.S.
- Filter results by target populations, target outcomes/indicators, intervention types or settings/locations, and assets

Database of Interventions (cont'd)





Database of Interventions (cont'd)



The 3 Buckets of Prevention





SIX WAYS TO SPEND SMARTER FOR HEALTHIER PEOPLE



REDUCE TOBACCO USE



CONTROL ASTHMA



CONTROL BLOOD PRESSURE



PREVENT UNINTENDED PREGNANCY



PREVENT HEALTHCARE-ASSOCIATED INFECTIONS (HAI)



CONTROL AND PREVENT DIABETES

Sample results from States Implementing 6 | 18



Estimated avoided state and federal costs from 2010 to 2014 through Colorado's efforts to improve access to the most effective contraceptive methods¹



Percent reduction in asthma-related hospital and emergency department costs for high-risk children enrolled in Rhode Island's Home Asthma Response Program²



Estimated annual hospital savings per participant following the implementation of Massachusetts' enhanced Medicaid tobacco cessation benefit³

http://www.health.ri.gov/publications/programreports/HomeAsthmaResponseProgram.pdf.

3 Centers for Disease Control and Prevention (2014). "Case Study: The Effect of Expanding Cessation Coverage - The Massachusetts Medicaid Cessation Benefit." Available at https://www.cdc.gov/tobacco/quit_smoking/cessation/pdfs/ma_casestudy.pdf.

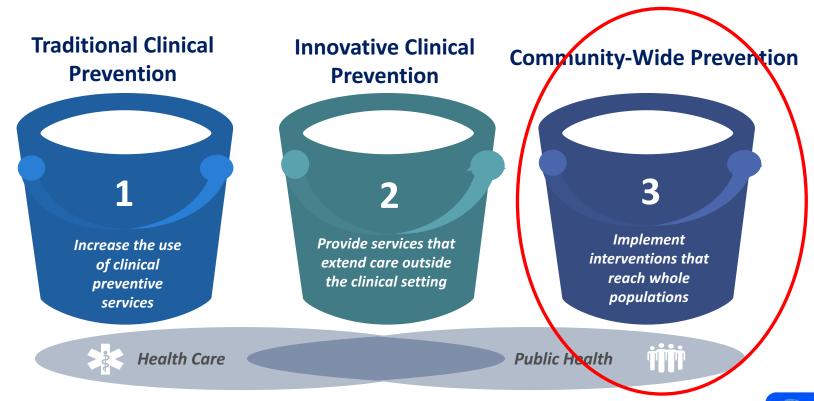


¹ Colorado Department of Public Health and Environment (2017). "Taking the Unintended Out of Pregnancy: Colorado's Success with Long-Acting Reversible Contraception."

Available at https://www.colorado.gov/pacific/sites/default/files/PSD_TitleX3_CFPI-Report.pdf.

² Rhode Island Department of Health (2017). "The Home Asthma Response Program (HARP)." Available at

The 3 Buckets of Prevention







CDC's Population Health Initiative to Improve Health in 5 Years or Less

www.cdc.gov/HI5



- → School-Based Programs to Increase Physical Activity
- → School-Based Violence Prevention
- → Safe Routes to School
- → Motorcycle Injury Prevention
- → Tobacco Control Interventions
- → Access to Clean Syringes
- → Pricing Strategies for Alcohol Products
- → Multi-Component Worksite Obesity Prevention

(+)

Counseling and Education

Clinical Interventions

Long Lasting
Protective Interventions

Changing the Context

Making the healthy choice the easy choice

- → Early Childhood Education
- → Clean Diesel Bus Fleets
- → Public Transportation System
- → Home Improvement Loans and Grants
- → Earned Income Tax Credits
- → Water Fluoridation

Social Determinants of Health

HEALTH IMPACT IN 5 YEARS





Thank you!

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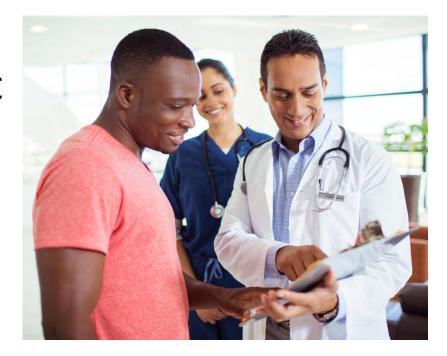
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Ideas Exchange and Q&A



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